# Data Availability with Data Confidence

How to Get Cross Functional Reporting with an Enterprise Data Warehouse









### **Presenter**

### Christian Screen, Global Analytics Practice Director, VP

- Technologist with 15 Years in analytics, data warehousing, and data integration
- Previously of Art of BI (artofbi.com) fame
- Innovator in analytics and data warehousing design, best practices, and delivery
- Co-author of the first book on Oracle BI 11g and Oracle BI 12c
- Managed, been engaged in, and successfully delivered several of the most complex implementations of Oracle BI, Oracle BI Analytics Applications (OBIA), Hyperion Planning, and Hyperion Essbase, anywhere in the world









## **Agenda**

- Mow well do you know your data?
- Basic Metrics: Measuring the business accurately
- Importance of an Enterprise Data Warehouse
- Data Confidence: Importance of data reconciliation
- Getting Started

# Who is Datavail?



### **Our Range of Data Services**



### **Project Services**



Health Checks & Assessments



Upgrades



**Data Migration** 



### **Operational Managed Services**



24x7 In-Office Coverage



Monitoring & Incident Response w/ SLAs



Service Requests (Patch, Modify, etc.)



Multi-factor Monitoring



Proactive Services (Health, Tune)



Structured Service Review

### **Data Development Services**



Development, Tuning, Automation



Data Warehouse Build & Optimize



DevOps (Deploy & Automate)



### **How Clients say we are Different**



#### **Talent**



- Largest data specialist firm in North America
- Senior resources in 32 states and 4 countries
- Attrition rate in India less than 2% per quarter

#### Investment



\$80 million in capital raised: IP, acquisitions, delivery model & capabilities expansion

#### ISO 27001



All India locations ISO 27001 Certified

Other Security:

- PCI SAQ-D, Self Accensement
- U.S. EU Safe Harbor Framework Certification Mark
- Type II SSAE16 / SOC1 Type II SOC2
- Executed and adhere to numerous HIPAA Business Associate Agreements
- US only delivery models for ITAR controlled data

#### **IP-Enabled**







Visit our booth to **WIN** a pair of Bose QuietComfort Noise Canceling **Headphones**.

Mention you attended our presentation for an additional entry.





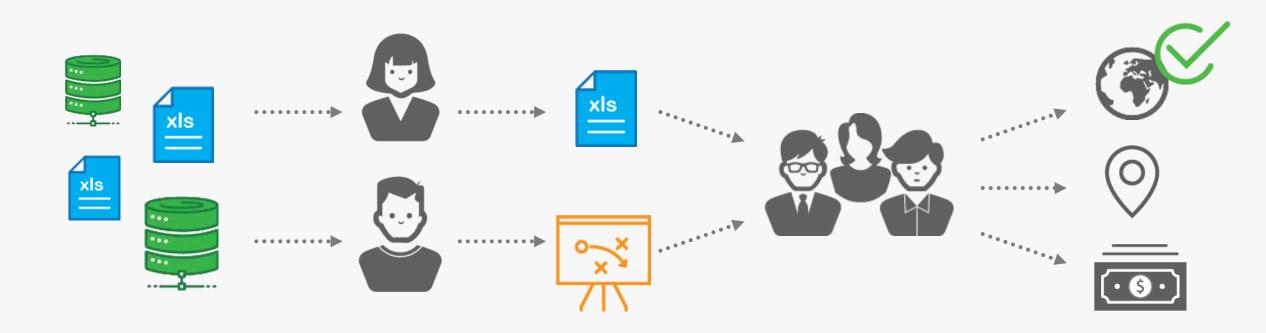
# How well do you know your data?



### Your data is out there, somewhere!



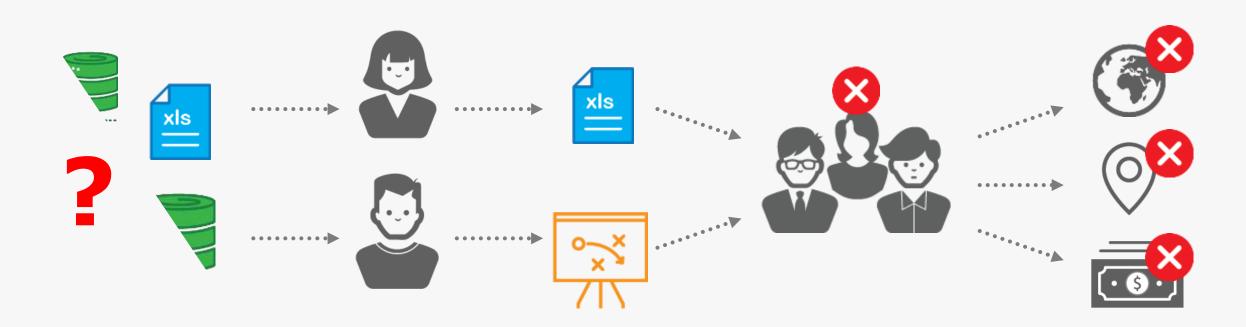
- Many of us need data and reporting to do our jobs
- Business analysis at the CFO/CEO level management seek out answers on how the organization is doing and how to improve the organization



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### Your data is out there, somewhere!



Timeliness of data Perspective / Point-of-View Security of data Availability of data **CRM** Payroll xls xls Labor

**GL/ERP** 





# So, you usually know where your data is!

- Sometimes you just have a difficult time getting to the data
- Time is money, and technical debt isn't leverage
- Lots of opportunity to get the data into a single place for a holistic view of how the org is doing
  - Opportunity cost should be turned into a business case
- Executives should desire to look across all areas of the business for a 360-degree management dashboard to run the business
  - Dupont framework analytics, anyone

## **Base Metrics**

Measuring your business accurately







# The struggle to measure the organization

- It is very common for businesses to not know how they're performing
- Billion dollar companies cannot answer basic questions:
  - How many units were sold?
  - What is the current headcount?
  - Is there high Employee, AP, AR Turnover?
  - What is the cost of items sold?
  - What is gross profit by branch/BU?
- Why?

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### The struggle to measure the organization



- Operational (tactical) reporting does not equate to Analytical (strategic) reporting the company needs to improve
- Individual data silos, spreadsheet databases, quick-fix solutions, or lack of in-house skills prevents accurate data from being accessible to the people who need it the most.
- It may seem like a puzzle figuring out how the pieces (ex: source data) fit together
- In order to get the proper solution, it's okay to ask for help from all areas of the organization or from outside
- Of Get the CFO, CIO, and Priority Business Unit Leaders to address the problem and seek a solution



# Importance of an Enterprise Data Warehouse

And why do you need one that works?





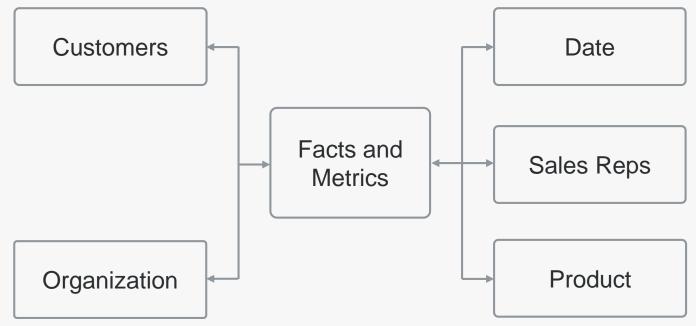
- You perspective of the data how you look at it can be called a <u>point of view</u> (POV)
- It is also known as dimensionality (how you slice the data) which includes:
  - Hierarchies
  - Point-in-Time reference
  - Snapshots (of data or POV)
  - Historical data
  - Security
- Mow consistent, secure, timely, and relevant is your data when your reports are shipped around in an Excel spreadsheet?



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- "Slice the data" your way add other POVs and data any time (scalability)
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  - Hierarchies

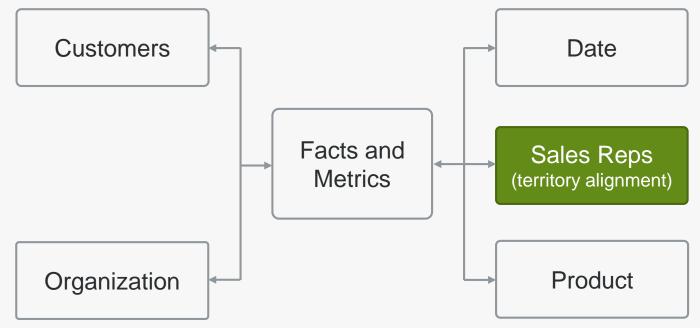


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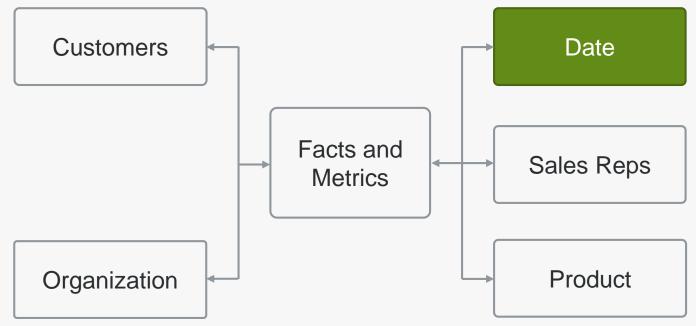
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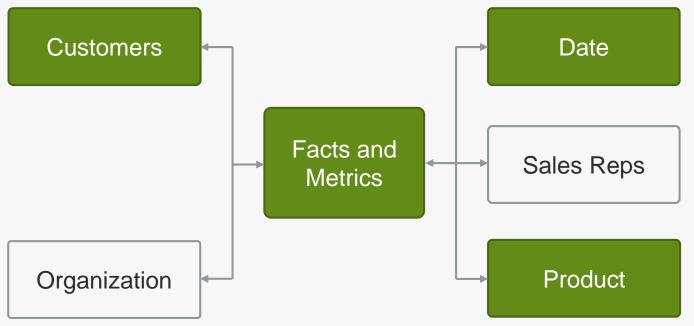


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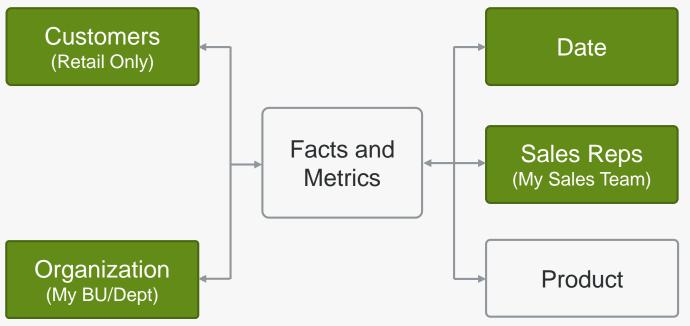


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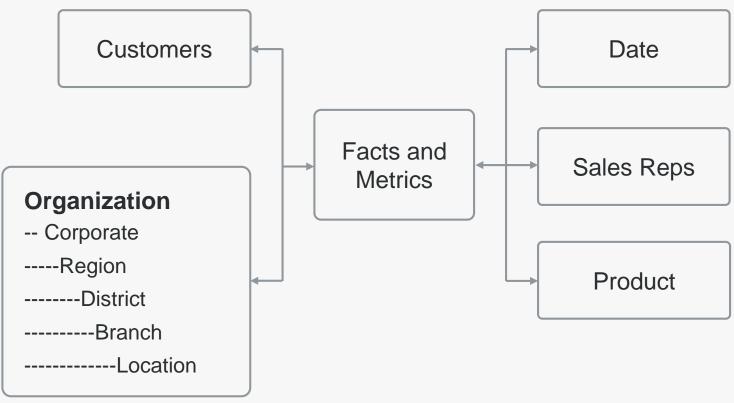


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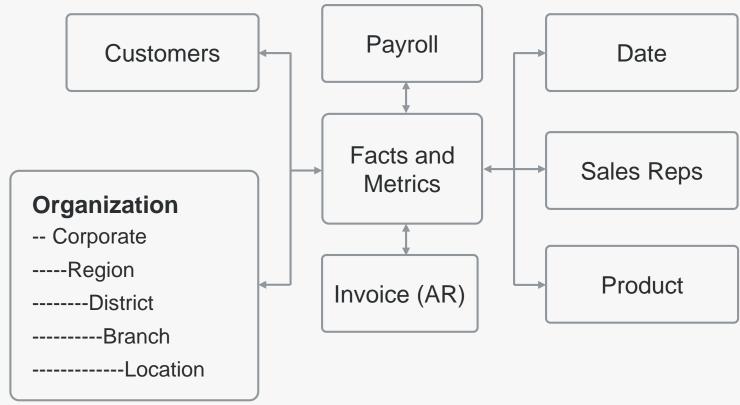


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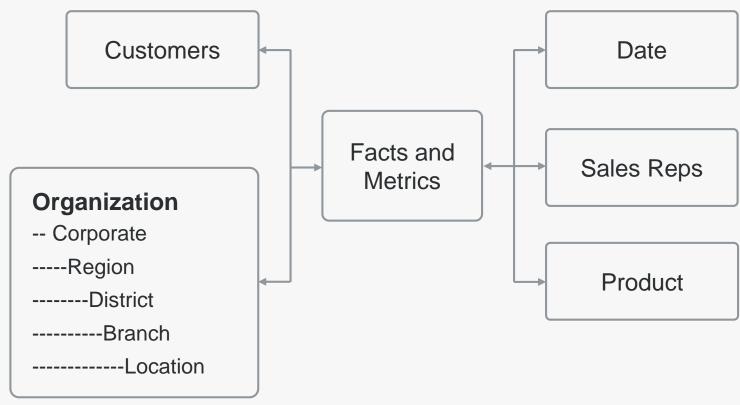
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- Expand by Subject Area





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### **Drilling Down into Data from Summary**



- Management by exception instead of searching through data for issues
- Orill into lower detail account to sub-ledger detail transactions

Northwest Region	Period 1		2017	2016
<b>Current Assets</b>				
	Cash			
		10100 - Checking	46,969	35,879
		10300 - Savings	17,910	16,345

	Date	Docum#	Description	Allocation	Debit	Credit
	1/3/2017		AMA Mfg.	11000 – AR	11,256.00	
	1/10/2017			12000 – UF	22,334.00	
$\rightarrow$	1/15/2017		Start and Shield Ins.	20000-AP		8,0050.00
	1/17/2017		Truck Auto Leasing	20000-AP		5,3989.00



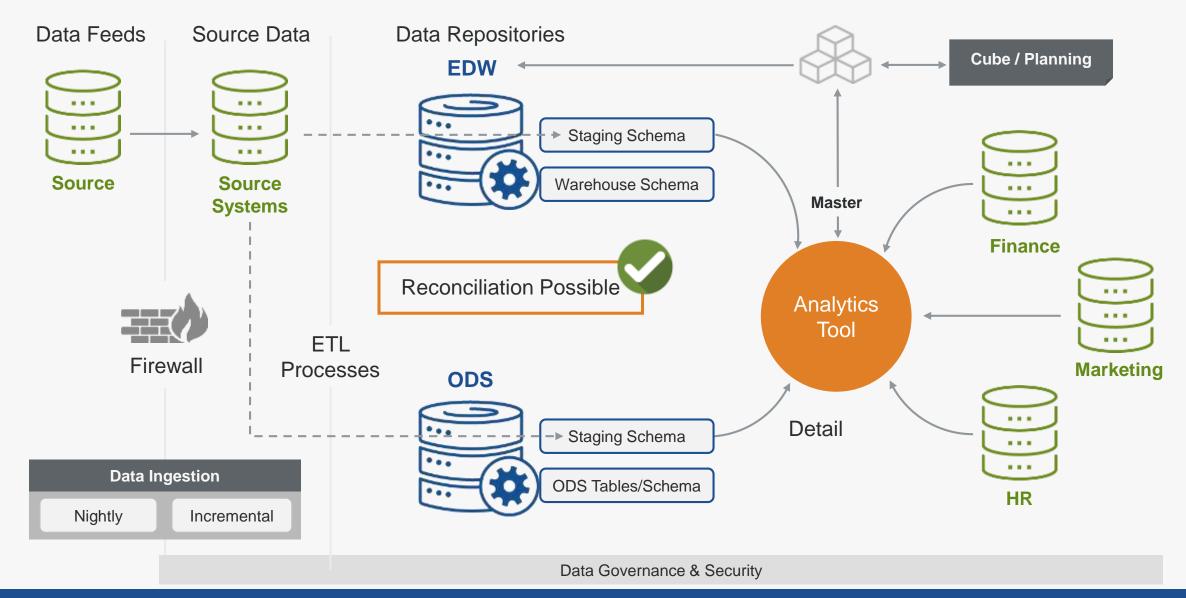
# **Data Confidence**

Certifiable data with integrity and availability



### **Enterprise Data Warehouse - Example**





### **BI/DW Tool Selection Process**



- This would be a professional services arrangement
- Engagement Activities:
  - An ...
- Openion Deliverables
  - Pros-

# **Getting Started**

Consider opportunity cost of not incorporating an EDW







# **Getting Started with Better Data**& Reporting

- BI Tool Selection
- ETL Tool Selection
- DW/Business Analytics Roadmap Strategy Plan
- Business Case Development for an EDW
- Enterprise Data Warehouse design and development implementation
- Mealth-check of Existing Data & Reporting Systems

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